Joint Emergency Communications Services Association Policy Board Friday, September 22, 2017 Joint Emergency Communications Center 4529 Melrose Avenue Iowa City, Iowa

DIRECTORS PRESENT: lowa City: Susan Mims lowa City: Geoff Fruin

Johnson County: Rod Sullivan North Liberty: Chris Hoffman Johnson County: Lonny Pulkrabek Johnson County EMA: Dave Wilson

Coralville: John Lundell

- 1. **Call to order; recognize alternates –** The meeting was called to order by Vice-Chair Mims at 7:30 a.m. No alternates.
- 2. Action to approve minutes of the June 23, 2017 Policy Board meeting Motion by Wilson. Seconded by Sullivan.
- 3. Comments from public Jacob Kinlen in attendance. Will wait to speak during Item 5.
- 4. **Executive Director's Update** Jones attended the Linn County Governance Meeting regarding the encryption of law enforcement talk groups. Linn County had held a meeting with the media who stated they were surprised it hadn't been done sooner.

July 18, 2017 - User Advisory Committee Meeting. Caliber Public Safety Software admitted that the product has only been supported with a half of an FTE, which is the reason for support issues with the product. Caliber has requested to switch the JECC over to their flagship product.

August 8-9, 2017 – Washington County routed their landline calls to the JECC due to a line that was cut. It did not produce that many more calls.

August 15, 2017 – Law subcommittee met to discuss questions that had come up during the June policy board meeting. Will discuss during item 5.

August 22, 2017 – JECC and Law staff sat through a presentation regarding one of Caliber's newer CAD/Mobile products. It is not superior to the current product and the group was disappointed with the lack of features. The group demo products from other vendors in the future.

September 12, 2017 - JECC participated in the City of Iowa City's career fair to recruit applicants for two openings.

September 19, 2017 - Meeting with media to determine how they would receive alerts then met with law group to have the potential procedure in place.

Upcoming items: Fall APCO and NENA conference for JECC staff, text 911 being installed (Verizon will be the first, has been rescheduled a few times due to vendor not being ready), working on information to be released to public on how/when to use text 911, and JECC will be hosting a Gold Line Success training on how to make the best out of a Dispatch career.

5. Action Item: Encrypting Law Enforcement talk groups on JECC Radio System - Jacob Kinlein is concerned with encryption saying that it is not necessary and is best for SWAT operations. According to his research, there is not a documented case of non-encrypted radios causing law enforcement to be harmed and the officers are more at risk when the radio is encrypted. There is concern that law enforcement will not give all of the information to the public or will change facts. Jacob gave concerns that apps do not give a majority of the information. Jacob's cons – transparency, outside agencies are locked out from information, checks and balances for officers, problems during disaster responses, lack of public assistance, and less public safety.

Tom Jones has a formal letter of recommendation from subcommittee law enforcement group that was drafted after they answered the questions that came up during the previous meeting. Most members of the media did show up to media meeting. The focal points were similar to when Linn County had a media meeting. KCRG submitted a list of events the media would like to be notified for. An e-mail distribution list, template, and form was created. A follow-up meeting is planned after 90 days to confirm the media is getting everything they want. Linn County has had no increase in inquiries since switching. If someone requests information with personal information there is a pause in the audio. The media would receive information when the scene is safe. The public cannot sign up for the media e-mail distribution at this time. No additional cost to encrypt, it is already something Johnson County had paid for. Motion by Wilson. Seconded by Pulkrabek. All Ayes.

6. Action to approve Resolution 2017-03, approving JECC Roof Inspection and Expense – Non-budgeted expense that would need to be approved by the policy board. The funds to pay for this expense would come out of the DPS backup line item. Motion by Hoffman. Seconded by Sullivan. All Ayes.

7. Other business -

- a. Setting dates for November and December policy board meetings due to the holidays and staff vacation
 - i. November 13, 2017 First draft budget work session.

- ii. **December 15, 2017** Budget approval and public hearing.
- 8. **Consider a Motion to adjourn the meeting** Motion by Fruin. Seconded by Lundell. Meeting adjourned at 8:24 a.m.